

## JULIEN C. MIRIVEL, PH.D.

Professor, Department of Applied Communication  
College Winner, *Faculty Excellence in Research Award 2016*  
College Winner, *Faculty Excellence in Teaching Award 2011*  
University of Arkansas at Little Rock

### MISSION

The mission of my leadership is to create an effective and positive academic context that will help faculty, staff, and students flourish.

### EDUCATION

<b>Ph. D.</b>	<b>Communication Studies</b>	University of Colorado at Boulder	2005
<b>M. A.</b>	<b>Communication Studies</b>	University of Colorado at Boulder	2002
<b>B. A.</b>	<b>Communication</b>	University of Northern Iowa	2000

### EMPLOYMENT

<b>Dean (interim)</b> 06/2017 – 06/2020	College of Social Sciences & Communication University of Arkansas at Little Rock
<b>Associate Dean (interim)</b> 07/2016 – 05/2017	College of Social Sciences & Communication University of Arkansas at Little Rock
<b>Chair (interim)</b> 03/2015 – 06/2016	Department of Criminal Justice University of Arkansas at Little Rock
<b>Professor</b> 07/2017 – Present	Department of Applied Communication University of Arkansas at Little Rock
<b>Associate Professor with Tenure</b> 07/2011 – 06/2017	Department of Speech Communication University of Arkansas at Little Rock
<b>Assistant Professor (Tenure-Track)</b> 08/2005 – 06/2011	Department of Speech Communication University of Arkansas at Little Rock
<b>Communication Faculty</b>	Foundations of Doctoring Curriculum

08/2003 - 07/2005	University of Colorado Health Sciences
<b>Graduate Part-Time Instructor</b>	Department of Communication Studies
08/2000 - 07/2005	University of Colorado at Boulder

### **ACADEMIC LEADERSHIP**

#### **University of Arkansas at Little Rock**

Interim Dean, College of Social Sciences & Communication (CSSC)      06/2017 – Present

The College of Social Sciences & Communication features 110+ faculty and staff across 8 units, 1350+ undergraduate and graduate students, and a Dean's Office comprised of 9 professional staff. Our mission is to apply theory and research to drive social change and inspire human expression, reflection, and interconnection. Since 2017, I have:

- a. Increased enrollment in the college by 16.4% and graduation rates by 13.6%.
- b. Established a five-year vision for the college with clear priorities and goals; 2019 Institutional Effectiveness Committee scores for the Dean's Office are: 2.5/3.0 (Value), 3.0/3.0 (Vision), and 3.0/3.0 (Efficiency).
- c. Secured over \$1 million in fundraising each year (including public radio). Worked with donors to support the needs of our faculty (in funds for professional development) and students (such as our Last Mile Scholarship).
- d. Cultivated an effective Community Advisory Council of 12-15 members to raise over \$500,000 for the college in less than 3 years.
- e. Established a task force to create an interdisciplinary Ph.D. Program in Communication Studies.
- f. Invested over \$400,000 to upgrade dozens of classrooms, create new students spaces (including a nursing and relaxation room), and support the creation of several research laboratories.
- g. Led the creation of over 50 2+2 agreements to facilitate recruitment of transfer students.

- h. Cultivated a productive and positive college community (A recent college-wide survey revealed that 87.9% of faculty/staff feel a sense of community in the college and 82.4% feel supported and valued).
- i. Led concrete efforts to support student success initiatives, enrollment, and retention efforts. Hired a new Assistant Dean in 2018 and created a position to support Chairs/Directors and effectively advise transfer students.
- j. Successfully oversaw national searches for a dozen faculty and leaderships positions across all disciplines in the college.
- k. Successfully moved a dozen faculty members through promotion and tenure.
- l. Oversaw the development and impact of our student success center – The Link.
- m. Created practical initiatives to prepare students post-graduation, including the CSSC Alumni Mentoring Program, field trips in local organizations, monthly CSSC coffee with the expert, and our annual CSSC Career Day.
- n. Created an effective leadership team with Chairs/Directors to make decisions as a group. Supported professional development of Chairs/Directors through funding for conferences and in organizing annual retreats, speakers, and professional workshops.
- o. Supported faculty research needs with various grants and fellowships.
- p. Protected research releases of all faculty in the college during a \$9,000,000 budget cut.
- q. Personally taught a two-year leadership academy for CSSC faculty and staff (in honor of the late Angie Brenton, Dean of the College of Professional Studies).
- r. Promoted teaching excellence by sponsoring group travel to conferences, common reads, and specialized workshops on teaching and learning.
- s. Personally raised over \$11,000 through public speaking to directly benefit faculty development.
- t. Delivered dozens of presentations across our community, the state, and the nation.

**Interim Associate Dean**, College of Social Sciences and Comm.

07/2016 – 05/2017

Responsibilities included:

- a. Six Direct Reports including Assistant Dean for Student Learning, Student Outreach and Enrollment Specialist, Administrative Assistant III, Administrative Assistant III, and two graduate students.
- b. Oversaw all affairs and development of The Link – our college-level student success center and student success processes and initiatives.
- c. Responsible for academic advising, student retention, student recruitment, graduation, the student ambassador program, college scholarships, and student issues and grievances.
- d. Responsible for graduate affairs in the college, including graduate assistantships, graduate program coordination, and program growth.
- e. Responsible for instruction in the college, including faculty professional development, high impact learning opportunities (e.g., internships and study abroad)
- f. Liaison for all interdisciplinary programs, including program coordinator supervision, program assessment and success, as well as the BAS and NPLS.
- g. Responsible for creating community engaged partnerships and intra-college engaged partnerships.
- h. Serve as support for development initiatives, tenure and promotion, and student communication.

Accomplishments include:

- a. Created a strong team by developing a common mission and collaborative goals that also advanced the college effectively. With the team, we created a “Think the Link” campaign to support our students and faculty across the college.
- b. Created a student success campaign that has served as a model for the university. Using a three-pronged approach, I led the development of an early alert system (intervening in 200 cases), an intervention to encourage faculty to submit midterm grades, and an intrusive approach to meet with our students on probation.

- c. Improved our college culture by creating positive interactions and interdisciplinary understanding. This was accomplished using two strategies: (a) small interdisciplinary meetings with selected faculty and staff and (b) launching our inaugural student and faculty research showcase featuring an all-day mini-conference of over 50 presenters in the college (see video here: <https://www.youtube.com/watch?v=zV2iaQcblqI&t=>).
- d. Successfully led task forces both inside and outside of the college to create meaningful impact. Inside the college, with the help of an ad hoc committee, we promoted seed grant applications in the college, an open house of our Survey Research Center, and developed a survey of faculty research needs in the college. Outside of the college, I worked with the Community Advisory Council to host a major event for our students: CSSC Career Day.
- e. Strengthened our minor program in Nonprofit Leadership Studies and our college Ambassador program.

**Interim Chair, Department of Criminal Justice**

03/2015 – 06/2016

- a. Led the department from a divided workplace to a more positive culture in 15 months.
- b. Successfully hired eight new faculty members in 12 months (two tenure-track, and six visiting assistant professors).
- c. Promoted and supported quality instruction across all programs (AS, BA, MS, MA, PhD).
- d. Mentored and fostered leadership development among faculty.
- e. Created a process and successfully moved three junior faculty members through the third-year review process.
- f. Conducted faculty and staff annual evaluation, promotion, and tenure.
- g. Led fiscal planning, resource development, & management.
- h. Increased the number of majors and students across all programs and created student success initiatives.
- i. Promoted collegial, respectful, and inclusive working environment.
- j. Collaborated with the dean's office in a spirit of transparency and fairness.

- k. Supervised staff effectively.
- l. Exemplified positive leadership.

**Co-Director**, Academy for Teaching and Learning Experience 06/2012 - 06/2015

- a. Developed interdisciplinary education for faculty across campus.
- b. Designed New Faculty Teaching Institute
- c. Developed over 36 workshops for faculty.
- d. Promoted excellence in teaching through workshops, teaching institutes, and keynote speakers.
- e. Hired/mentored two graduate assistants per year.

## **RESEARCH AND SCHOLARLY ENDEAVORS**

### **Peer-Reviewed Books**

Mirivel, J. C. (2017). *How communication scholars think and act: A lifespan perspective*. New York: Peter Lang Publishing.

Mirivel, J. C. (2014). *The art of positive communication: Theory and practice*. New York: Peter Lang Publishing.

### **Peer-Reviewed Articles and Chapters**

Mirivel, J. C. (2019). On the nature of peak communication: Positive interpersonal communication that makes a difference on well-being and happiness. In J. A. Muniz-Velasquez & C. M. Pulido (Eds), *The Routledge handbook of positive communication: Contributions of an emerging community of research on communication for happiness and social change*. New York: Routledge.

Mirivel, J. C., & Fuller, R. (2017). Social talk at work: Speech acts that make a difference. In B. Vine (Ed.), *Routledge handbook of language in the workplace*. New York: Routledge.

- Mirivel, J. C. (2012). Communication is the relationship. In C. J. Boden & S. M. Kippers, *Pathways to transformation: Learning in relationship* (pp. 31-48). Charlotte, NC: Information Age Publishing.
- Mirivel, J. C. (2012). Communication excellence: Embodying virtues in interpersonal communication. In T. J. Socha & M. J. Pitts (Eds.), *The positive side of interpersonal communication* (pp. 57-72). New York. Peter Lang.
- Driskill, G., Meyers, J., & Mirivel, J. C. (2012). Managing dialectics to make a difference: Tension management in a community building organization. *Communication Studies*, 63(2).
- Mirivel, J. C. (2011). Embodied arguments: Verbal claims + bodily evidence. In J. Streeck, C. Goodwin, & C. LeBaron (Eds.), *Embodied Interaction. Language and Body in the Material World* (pp. 254-263). Cambridge University Press.
- Mirivel, J. C. (2011). Reflections on lived experiences and communication. *China Media Research*, 7, 33-42.
- Lyon, A., & Mirivel, J. C. (2011). The ethics of pharmaceutical sales talk. *Communication Currents*, 6. [Online publication by the National Communication Association].
- Lyon, A., & Mirivel, J. C. (2011). Reconstructing Merck's practical theory of communication: The ethics of pharmaceutical sales representative-physician encounters. *Communication Monographs*, 78, 53-72.
- Mirivel, J. C. (2010). Communicative conduct in commercial medicine: A discourse analysis of initial consultations between plastic surgeons and prospective clients. *Qualitative Health Research*, 20, 788-804.
- Lyon, A. & Mirivel, J. C. (2010). The imperative of ethical communication standards in an era of commercialized medicine. *Management Communication Quarterly*, 24, 474-481.
- Mirivel, J. C., & Thombre, A. (2010). Surviving online: An analysis of how burn survivors recover from life crisis. *Southern Journal of Communication*, 75, 1-23.
- Tracy, K., & Mirivel, J. C. (2009). Discourse analysis: The practice and practical value of taping, transcribing, and analyzing. In L. Frey & K. Cissna (Eds.), *Handbook of Applied Communication*. Mahwah, NJ: Erlbaum.

Mirivel, J. C. (2008). The physical examination in cosmetic surgery: Embodied persuasion in medical interaction. *Health Communication*, 23, 153-170.

Mirivel, J. C. (2007). Managing poor surgical candidacy: Communication problems for plastic surgeons. *Discourse & Communication*, 1, 267-293.

Mirivel, J. C., & Tracy, K. (2005). Premeeting talk: An organizationally crucial form of talk. *Research on Language and Social Interaction*, 32, 1-34.

### **Entries in Encyclopedias**

Mirivel, J. C. (2015). Face and facework. In K. Tracy (Ed.), *The International Encyclopedia of Language and Social Interaction*. New York: Wiley and Sons.

Mirivel, J. C. (2015). Cooperative Principle. In K. Tracy (Ed.), *The International Encyclopedia of Language and Social Interaction*. New York: Wiley and Sons.

Mirivel, J. C. (2008). Gaze-in-interaction. In W. Donsbach (Ed.), *The International Encyclopedia of Communication*. Blackwell Publishing. Awards in Research

### **Awards for Research**

Winner, *Faculty Excellence in Research Award 2016*, College of Social Sciences and Communication, University of Arkansas at Little Rock

Top Three Paper, Language and Social Interaction Division, National Communication Association, November 2011.

Top Four Paper Award, Teaching and Learning Division, National Communication Association, November 2011.

Top Four Paper, Organizational Communication Division, National Communication Association, November 2009.

Top Four Paper, Language and Social Interaction Division, National Communication Association, November 2006.

Top Research Paper, Language and Social Interaction Division, International Communication Association, May 2005.



Outstanding Student Research Award, Language and Social Interaction Division, International Communication Association, May 2005.

Top Four Paper, Language and Social Interaction Division, International Communication Association, May 2003.

Dissertation nomination for the *Language and Social Interaction NCA Dissertation Award 2005*

Dissertation nomination for the *Gerald Miller National Communication Association Dissertation Award 2005*

### GRANTS & FINANCIAL AWARDS

2020	PI:	Julien C. Mirivel
	Title:	On the nature of personal transformation in Rwanda
	Funder:	Heifer International
	Co-PI	Avinash Thombre, Tusty ten Bensel, Kirk Leach
	Amount:	\$29,000 (awarded)
2019	PI:	Julien C. Mirivel
	Title:	On the nature of personal transformation in Nepal: A pilot project
	Funder:	Heifer International
	Co-PI:	Avinash Thombre
	Amount:	\$7,000 (awarded)
2016	PI:	Julien C. Mirivel
	Title:	Reducing police officers' use of force through communication skills training: An evidence-based program
	Funder:	University of Arkansas at Little Rock (Seed Grant Competition)
	Co-PIs:	Kristen McIntyre, James Golden
	Amount:	\$43,320.00
	Submitted on November 1 <sup>st</sup> 2016 (Not awarded; January 2017)	

2016            PI:            Julien C. Mirivel  
                   Title:           Reducing police officers' use of force through communication skills training: An evidence-based program  
                   Funder:        National Institute of Justice (NIJ)  
                   FO #:            NIJ-2016-9095  
                   Co-PIs:        Kristen McIntyre, Ryan Fuller, James Golden, and Avinash Thombre  
                   Amount:        \$ 510,223.00  
                   Submitted on May 17<sup>th</sup> 2016 (Not awarded; October 2016)

College of Professional Studies Summer Research Grant 2008 (\$4,500).

Summer Dissertation Fellowship (Summer 2004, \$3000).

Graduate Student Fellowship (\$1000 for the 2000-20001 academic year).

### **Refereed National and International Papers**

Mirivel, J. C., & Smith, C. (2020, February). *Building a dream team with academic leaders*.

Presented at the Annual Meeting of the Council for Advancement and Support of Education, Dallas, TX.

Mirivel, J. C., & Smith, C. (2019, November). *Building the dream team in advancement: Best practices to grow your college, increase support, and activate alumni and friends*. Presented at the Annual Meeting of the Council for Colleges of Arts & Sciences, Atlanta, GA.

Mirivel, J. C. (2018, October). *The art of positive communication for academic leaders*. Presented at the Annual meeting of the Council for Colleges of Arts & Sciences, Chicago, IL.

Mirivel, J. C., Young, A. (2017, June). *Managers' positive communication: Identifying items for a 360 assessment tool*. Paper presented at the 5<sup>th</sup> World Congress of Positive Psychology, Montreal, QC, Canada.

Mirivel, J. C. (2016, November). *Positive Communication's Civic Calling* (Co-Chair). Pre-conference session at the Annual Meeting of the National Communication Association, Pittsburgh, PA.

Whitaker, R., & Mirivel, J. C. (2016, November). *Positive communication during divorce*. Paper presented at the Annual Meeting of the National Communication Association, Pittsburgh, PA.

Thompson, C., Thombre, A., & Mirivel, J. C. (2015, November). *Infusing ethics in college curricula: Best practices*. Paper presented at the annual meeting of the National Communication Association, Las Vegas, NV.

- Mirivel, J. C. (2011, November). *Studying discourse and embodiment in health communication*. Paper presented at the annual meeting of the National Communication Association, New Orleans, LA.
- Mirivel, J. C. (2011, November). *Communicating to enrich others: A discourse analysis of group process therapy*. Paper presented at the annual meeting of the National Communication Association, New Orleans, LA. [Top Three Paper Award from the Language and Social Interaction Division].
- Wingfield, D., & Mirivel, J. C. (2011, November). We are more similar than different: An assessment of the impact of communication training on Pakistani students' cultural mindsets. Paper presented at the annual meeting of the National Communication Association, New Orleans, LA. [Top Four Paper Award from the Teaching and Learning Division].
- Mirivel, J. C. (2010, November). *How to create peace in relationships and society: Key ideas from Krishnamurti*. Paper presented at the annual meeting of the National Communication Association, San Francisco, CA. [Author also was panel organizer and chair of the panel: "The Philosophy of Krishnamurti: A Nonwestern Perspective on Communication"]
- Mirivel, J. C. (2010, November). *The nature of embodied argument: A case study*. Paper presented at the annual meeting of the National Communication Association, San Francisco, CA.
- Mirivel, J. C., & Agne, R. (2009, November). *Moderating as communication practice*. Paper presented at the meeting of the National Communication Association, Chicago, IL.
- Lyon, A., & Mirivel, J. C. (2009, November). *Reconstructing Merck's practical theory of communication: The ethics of pharmaceutical sales representative-physician encounters*. Paper presented at the meeting of the National Communication Association, Chicago, IL. [Top Four Paper Award in Organizational Communication].
- Mirivel, J. C., & Thombre, A. (2008, November). *Coping with burns: An analysis of how burn survivors recover from life crisis*. Paper presented at the meeting of the National Communication Association, San Diego, CA.
- Driskill, G., Thombre, A., & Mirivel, J. C. (2007, November). *"I did not know you believed that!": An interfaith dialogue project*. Paper presented at the meeting of the National Communication Association, Chicago, IL.
- Mirivel, J. C. (2007, November). *Technology as rhetorical appeal*. Paper presented at the annual meeting of the National Communication Association, Chicago, IL.

- Mirivel, J. C. (2007, November). *Communication practices in cosmetic surgery*. Paper presented at the annual meeting of the National Communication Association, Chicago, IL.
- Mirivel, J. C. (2006, November). *The physical examination in cosmetic surgery: Embodied persuasion in medical interaction*. Paper presented at the meeting of the National Communication Association, San Antonio, TX. [Top Four Paper Award in Language and Social Interaction].
- Mirivel, J. C. (2006, November). *Identity-work in cosmetic surgery consultations*. Paper presented at the meeting of the National Communication Association, San Antonio, TX.
- Mirivel, J. C. (2006, November). *How plastic surgeons sell the desirability of surgery*. Paper presented at the meeting of the National Communication Association, San Antonio, TX. [Author also organized the panel titled: "Medicine meets business: Its impact on communication practices"].
- Mirivel, J. C. (2005, November). *Initial meetings with cosmetic surgery patients: Organizational and interactional strategies for "closing the deal."* Paper presented at the meeting of the National Communication Association, Boston, MA.
- Mirivel, J. C. (2005, November). *Teaching health communication: Evaluating the status of instruction and generating ideas for a course syllabus*. Paper presented at the meeting of the National Communication Association, Boston, MA.
- Mirivel, J. C. (2005, May). *Cosmetic surgery in action: Communication challenges for plastic surgeons*. Paper presented at the meeting of the International Communication Association, New York, NY. [Top paper in Language and Social Interaction & recipient of the Outstanding Student Research Award].
- Mirivel, J. C. (2004, November). *The communicative work of plastic surgeons*. Paper presented at the meeting of the National Communication Association, Chicago, IL.
- Mirivel, J. C. (2004, November). *Facial metamorphosis: The communicative negotiation of beauty between plastic surgeons and patients*. Paper presented at the meeting of the National Communication Association, Chicago, IL. [Author organized the panel titled "Video-based research and analysis in health communication: Contributions and discussion."]
- Mirivel, J. C., & Tracy, K. (2004, November). *Premeeting talk: What's it all about?* Paper presented at the meeting of the National Communication Association, Chicago, IL.

Mirivel, J. C., & LeBaron, C. D. (2004, May). *Incremental arrivals: Managing gaze with institutionally significant others*. Paper presented at the meeting of the International Communication Association, New Orleans, LA.

Mirivel, J. C., & Tracy, K. (2003, May). *"Put the cheetos down": Camouflaging the institutionality of an interaction*. Paper presented at the meeting of the International Communication Association, San Diego, CA. [Top Four Papers in Language and Social Interaction].

Mirivel, J. C. (2002, November). *"Having two Mondays": An analysis of pre-meeting talk in a nutritional organization*. Paper presented at the meeting of the National Communication Association, New Orleans, LA.

### **Refereed Regional and State Papers**

Mirivel, J. C. (2011, March). *Building a practical theory of communication*. Paper presented at the annual meeting of the Southern States Communication Association, Little Rock, AR.

Mirivel, J. C. (2011, March). *Teaching and learning abroad: Experiences and lessons*. Paper presented at the annual meeting of the Southern States Communication Association, Little Rock, AR.

Driskill, G. W., & Mirivel, J. C. (2011, March). *We are more similar than different: Leadership communication*. Paper presented at the annual meeting of the Southern States Communication Association, Little Rock, AR.

Thompson, C., Thombre, A., & Mirivel, J. C. (2011, March). *Infusing ethics in college curricula: Examination of small steps undertaken by the University of Arkansas at Little Rock*. Paper presented at the annual meeting of the Southern States Communication Association, Little Rock, AR.

Mirivel, J. C. (2010, April). *The philosophy of Krishnamurti: Positive Communication in Interpersonal Communication* (Roundtable Discussion). Paper presented at the annual meeting of the Southern Communication Association Conference, Memphis, TE. [Author was panel organizer and chair].

Mirivel, J. C. (2010, April). *Deep learning strategies: Enhancing learning and positive communication in the classroom*. Paper presented at the annual meeting of the Southern Communication Association Conference, Memphis, TE.

- Mirivel, J. C. (2005, April). *Making sense of September 11th through talk on television: An LSI data session* (roundtable panel, Rocky Mountain Communication Association, Colorado Springs, CO).
- Mirivel, J. C. (2004, March). *Confrontation in a community meeting: An LSI data session* (roundtable panel, Rocky Mountain Communication Association, Denver).
- Mirivel, J.C. (2003, January). *Language and social interaction in action: An LSI data session* (roundtable panel, Rocky Mountain Communication Association, Boulder). [Author was also the panel organizer].
- Mirivel, J. C. (2000, April). *Appeals to fairness: A rhetorical criticism of Richard A. Gephardt's closing statement on the resolution to impeach the President*. Paper presented at the meeting of the Central States Communication Association, Detroit, MI. [Author received the *Top-Three Undergraduate Paper Award*].
- Mirivel, J. C. (2000, October). *Interpersonal relationship and touch: A metaperspective*. Paper presented at the meeting of the Iowa Communication Association, DesMoines, IA.
- Mirivel, J. C. (1999, April). *The evolution of pragmatics*. Paper presented at the meeting of Central States/Southern States Communication Association, St-Louis, MO.

## TEACHING

### University of Arkansas at Little Rock

Winner, *Excellence in Teaching Award 2011*, College of Professional Studies

Nominee, *University-wide Excellence in Teaching Award 2011*, University of Arkansas at Little Rock

*Distinguished Teaching Fellow*, Academy for Teaching and Learning Excellence, 2013

Graduation and Retention Advocate Award, UALR, 2013

Designed three Faculty-Led Study Abroad Programs to Paris, France (2010, 2011, 2012)

Led First Year Experience Study Abroad Program to Costa Rica (2011)

Directed the Capstone course in the undergraduate program (2012 - 2015)

Courses taught include:

First Year Experience (Study Abroad to Costa Rica)

Speech Communication

Introduction to Communication Research

Interpersonal Communication

Interviewing	Human Communication Theory (Graduate course)
Communication Ethics	
Researching Lived Experience (Study Abroad in Paris, France)	Interpersonal Communication Theory and Contexts (Graduate course)
Positive Communication	Communication Ethics and Character (Graduate course)
Capstone course	
Positive Communication in Health Care (Bridge course)	

## Mentorship

*Graduate Students Master's Papers on Positive Communication* (as Chair or committee member):

Michael Nesbit (2019, committee member): *Marital communication and Asperger syndrome: A positive communication approach.*

Anneliese Armstrong (2018, Chair): *Peak conversations and personal happiness: How small moments make a difference.*

Kelly Deslandes (2018, committee member): *The positive communication practices of women in leadership roles: An application of the model of positive communication.*

Caroline Johnson (2018, Chair): *Mentors and positive communication: Can one act change one life?*

Jo Carson (2017, Chair): *A 360 Review: How positive communication can enhance a leader's effectiveness.*

Jordan Bone (2017, committee member): *The separation of church and hate: Positive communication in faith communities.*

Amanda Pasierb (2016, Chair): *Do Communication Scholars Practice what they Teach? A Look at Communication Professionals' Experiences through the Lens of Positive Communication*

Kristina Godfrey (2015, Chair): *Listening to Communication Scholars: Understanding positive communication in action.*

Lauren Lee (2015, committee member): *Breastfeeding and positive communication: How lactation consultants' communication behaviors influence new mothers.*

Carolyn Washington (2015, committee member): *Emerging Adulthood and Positive Communication.*

Marian Ward (2015, committee member): *"No offense": Teaching positive communication practices through experiential learning to promote classroom learning.*

Elvon Reed (2015, committee member): *Assessing the impact of positive communication learning on capstone students.*

Marie Nowacki (2014, Chair): *Couchsurfing and positive communication.*

Janay White (2014, committee member): *Hello! My name is...: Developing effective greeting practices in middle school.*

Chris Brown (2013, Chair): *Positivity in advocacy: Positive communication in debate.*

Kelley Cooper (2013, Chair): *Stories of communication excellence between physicians and patients at Arkansas Children's Hospital.*

Rebekah Whitaker (2013, Chair): *Positive communication during divorce.*

Janine Armstrong (2013, committee member): *Mindful self-disclosure: An application of experiential learning in communication excellence training.*

Marquese McFerguson (2010, Chair): *How adolescents talk about personal involvement: An applied communication research project.*

### **University of Colorado at Boulder**

University-Wide Winner, *Graduate Teaching Excellence Award 2003-2004*

Winner, *Graduate Student Teaching Award 2005*, The International Communication Association

Winner, the *Best Should Teach Award*, Graduate Teacher Program 2003

Nominee, *Teaching Assistant Award 2001-2002.*



Courses taught include: Seminar in Health Communication, Interpersonal Communication, Discourse and Society, and Perspectives on Human Communication

## **SERVICE**

### **Service on Committee and Task Forces**

Academic Planning Committee	2019 - present
Law Curriculum Across the Disciplines Task Force	2015 - 2016
Trojan Touchstone Ambassador for UALR	2015 – 2016
Interdisciplinary Cybersecurity initiative	2015 – 2016
College Identity Committee	2014 – 2015
Undergraduate Assessment	2012 – 2015
Capstone Course	2012 – 2015
Interim Graduate Coordinator	Fall 2011
College Assessment Reviewer	2010 – 2015
Master’s Paper Advisor	Fall 2005 – Present
Master’s Papers Committee Member	Fall 2005 – Present
Graduate Council	Fall 2009 – 2015
Curriculum sub-committee	Fall 2009 – 2015
Majors & Minors Academic Advisor	Fall 2005 – 2015
College Council	Fall 2006 – Spring 2009
Advising Task Force Committee	Fall 2006 – Spring 2009
Library Liaison	Fall 2005 – Fall 2013
Service Committee	Fall 2006 – 2015
Faculty Search Committee	Fall 2005 – 2015

### **University of Colorado at Boulder**

New T.A./GPTI Departmental Orientation	August 2004
Graduate Program Committee	2003 – 2004

Data Session Coordinator	2002 – 2004
Departmental Graduation Ceremony	2002 – 2004
Undergraduate Honors Thesis Program	2003

### **Service to the Discipline**

Book reviewer, <i>Peter Lang Publishing</i>	
Editorial Board: <i>Communication Studies</i>	2009 – 2014
Reviewer for <i>Small Group Research</i>	
Reviewer for <i>Communication Studies</i>	
Reviewer for <i>Handbook on Multimodality</i>	
Ad hoc reviewer for <i>Journal of Health Education</i>	
Ad hoc reviewer for <i>Research on Language and Social Interaction</i>	
Ad hoc reviewer for <i>Southern Communication Journal</i>	
Panel reviewer, International Communication Association	
Panel reviewer and Panel Chair, National Communication Association	

### **KEYNOTES, TRAININGS, and WORKSHOPS in COMMUNITY**

My research expertise focuses on the nature of positive communication. My keynotes, trainings, and workshops feature a practical model of communication (see Mirivel, 2014). In the last five years, I have delivered over 100 presentations to help people across contexts communicate more effectively (see my TEDx talk <https://www.youtube.com/watch?v=KmmIA19WLgs>). These include:

Mirivel, J. C. (2020, February). The art of positive communication for development professionals.

Arkansas Chapter – *Association of Fundraising Professionals*. Little Rock, AR.

Mirivel, J. C. (2020, February). The art of positive communication. *Arkansas Department of Health*.

Little Rock, AR.

- Mirivel, J. C. (2020, January). The art of positive communication. *Old Dominion University*, Norfolk, VA.
- Mirivel, J. C. (2019, September). The art of positive communication for deans. *University of the Pacific*. Stockton, CA.
- Mirivel, J. C. (2019, September). The art of positive communication for academic leaders. *University of the Pacific*. Stockton, CA.
- Mirivel, J. C. (2019, August). The art of positive communication for UAMS. University of Arkansas Medical Sciences (all employees keynote). Little Rock, AR.
- Mirivel, J. C. (2019, May). The art of positive communication: How to create a positive business. Keynote speaker: *Stephen Ross School of Business, University of Michigan*.
- Mirivel, J. C. (2019, February). The art of positive communication for deans. *Annual Meeting of Western Deans of Arts & Sciences*, Victoria, Canada.
- Mirivel, J. C. (2019, February). Karen Steckol Keynote Speaker - The art of positive communication for professionals. *49<sup>th</sup> Mid-South Conference on Communicative Disorders*, University of Memphis, TN.
- Mirivel, J. C. (2019, February). The art of positive communication. *International Association of Business Communication: Arkansas Chapter*, Little Rock, AR.
- Mirivel, J. C. (2019 February). The art of positive communication: *UA Little Rock Downtown – Inaugural Lecture Series*.
- Mirivel, J. C. (2018, September 23<sup>rd</sup>). The art of positive communication: theory and practice. *Arkansas State Parks*, Mount Magazine, AR.
- Mirivel, J. C. (2018, September and October). Positive communication for DataPath [4 Seminars]. *DataPath*. Little Rock, AR.
- Mirivel J. C. (2018, August 23<sup>rd</sup>). How to communicate positive at work and at home. *Pulaski County Retreat*, Little Rock, AR.
- Mirivel, J. C. (2018, August 17<sup>th</sup>). Positive communication for Law Professors. *McGeorge School of Law*. Sacramento, CA.

- Mirivel, J. C. (2018, July 16<sup>th</sup>). Positive communication in academia. *UA Community College Batesville, AR.*
- Mirivel, J. C. (2018, July 11<sup>th</sup>). The art of positive communication: from white belt to black belt. *World Tae Kwon Do Association Summit, Little Rock, AR.*
- Mirivel, J. C. (2018, June). Positive communication for DataPath [2 Seminars]. *DataPath, Little Rock.*
- Mirivel, J. C. (2018, March 19<sup>th</sup>). The art of positive communication. *Ohio Health Information Management Association Conference, Columbus, Ohio.*
- Mirivel, J. C. (2018, March 16<sup>th</sup>). The art of positive communication for PR professionals. *Arkansas Chapter of the Public Relations Society of America. Little Rock, AR.*
- Mirivel, J. C. (2018, March 13<sup>th</sup>). The art of positive communication for leaders. *DataPath Administrative Service Annual Conference, New Orleans, LA.*
- Mirivel, J. C. (2018, February 22<sup>nd</sup>). The art of positive communication. *DataPath Company, Little Rock, Arkansas.*
- Mirivel, J. C. (2018, February 20<sup>th</sup>). The art of positive communication for advisors. *NACADA Conference, Little Rock, Arkansas.*
- Mirivel, J. C. (2018, February 14<sup>th</sup>). The art of positive communication for health care professionals. *Baptist Health Center, Little Rock, Arkansas.*
- Mirivel, J. C. (2017, August 15<sup>th</sup>). Positive communication for academic leaders. *Arkansas State University, Beebe, Arkansas.*
- Mirivel, J. C. (2017, August 14<sup>th</sup>). Positive communication in academia. *UA Community College at Batesville, Arkansas.*
- Mirivel, J. C. (2017, August 3<sup>rd</sup>). Position communication for academic leaders. *Arkansas State University, Jonesboro, Arkansas.*
- Mirivel, J. C. (2017, June 9<sup>th</sup>). Keynote: The art of positive communication. *Arkansas Pharmacists Association Annual Conference, Little Rock, Arkansas.*

- Mirivel, J. C. (2017, May 23<sup>rd</sup>). Keynote: The art of positive communication for student success. *Arkansas Association for Student Affairs Annual Conference*, Little Rock, Arkansas.
- Mirivel, J. C. (2017, April 13<sup>th</sup>). Keynote Address: The art of positive communication. *Arkansas State University, Newport*, Arkansas.
- Mirivel, J. C. (2017, March 6<sup>th</sup>). Keynote Address: The art of positive communication. *Southwest Association of College and University Housing Officers*, Little Rock, Arkansas.
- Mirivel, J. C. (2017, February 16<sup>th</sup>). The art of positive communication. *Raindrop Turkish House*, Little Rock, Arkansas.
- Mirivel, J. C. (2017, February 15<sup>th</sup>). The art of positive communication. *Arkansas State University at Beebe*.
- Mirivel, J. C. (2017, January 28<sup>th</sup>). The art of positive communication. *Lions Club International*. Harrison, Arkansas.
- Mirivel, J. C. (2017, January 27<sup>th</sup>). The art of positive communication for emerging leaders. *Nonprofit leadership studies program*, University of Arkansas at Little Rock.
- Mirivel, J. C. (2017, January 23<sup>rd</sup> and 24<sup>th</sup>). The art of positive communication for law students. *Bowen School of Law*, University of Arkansas at Little Rock.
- Mirivel, J. C. (2017, January 4<sup>th</sup>). The art of positive communication. *Ottenheimer Library*. University of Arkansas at Little Rock.
- Mirivel, J. C. (2016, Oct. 15<sup>th</sup>). 3-hour workshop: Positive communication for leaders. *National Association of Social Workers*, Little Rock, Arkansas.
- Mirivel, J. C. (2016, Oct. 5<sup>th</sup>). Keynote speaker: The art of positive communication for student success. *Partners for Student Success Conference*, Hot Springs, Arkansas.
- Mirivel, J. C. (2016, Sept. 30<sup>th</sup>). TEDx Event: The Art of Positive Communication: How to Influence and Inspire People in Little Rock and Beyond. *Robinson Theater*, Little Rock, Arkansas.
- Mirivel, J. C. (2016, Sept. 8<sup>th</sup>). *The art of positive communication for leaders*. Bailey Center, University of Arkansas at Little Rock.

- Mirivel, J. C. (2016, August 9th). The art of positive communication in action: Preparing for difficult conversations. *Pulaski Academy, Little Rock, Arkansas.*
- Mirivel, J. C. (2016, August 7<sup>th</sup>). The art of positive communication: Fostering mindfulness at every moment. *Mindfulness and Thriving Legal Practices Conference, University of Colorado at Boulder.*
- Mirivel, J. C. (2016, July 29<sup>th</sup>). The art of positive communication at the office. *Office of Communications, University of Arkansas at Little Rock.*
- Mirivel, J. C. (2016, July 21<sup>st</sup>). The art of positive communication for CSSC Chairs. *Heifer International, Little Rock.*
- Mirivel, J. C. (2016, July 13<sup>th</sup>). The art of positive communication: Moving your best self forward. College of Health Professions Summer Showcase, *University of Arkansas Medical Sciences, Little Rock.*
- Mirivel, J. C. (2016, April 19th). The art of positive communication for faculty and staff. *Bowen School of Law, University of Arkansas at Little Rock.*
- Mirivel, J. C. (2016, April 12th). A model of positive communication: Speech acts that make a difference [Skype Presentation]. *Center for Positive Organizations, Stephen Ross School of Business, University of Michigan.*
- Mirivel, J. C. (2016, April 5th). Keynote: The art of positive communication in health care management. *The Arkansas Health Information Management Systems Society Conference, Embassy Suites, Little Rock, Arkansas.*
- Mirivel, J. C. (2016, March 28th). The art of positive communication. *Little Rock Police Department, Arkansas.*
- Mirivel, J. C. (2016, March 24th). How a leader communicates. *University of Arkansas Medical Sciences, College of Pharmacy.*
- Mirivel, J. C. (2016, March 14th). The art of positive communication. *UALR Women's Soccer Team, University of Arkansas, Little Rock.*
- Mirivel, J. C. (2016, March 10th). The art of positive communication. Skype interview with students at *San Diego State University.*

- Mirivel, J. C. (2016, March 7th). The art of positive communication for the police force. *Little Rock Police Department*, Arkansas.
- Mirivel, J. C. (2016, February 29th). The art of positive communication for the police force. *Little Rock Police Department*, Arkansas.
- Mirivel, J. C. (2016, February 4th). The art of positive communication for lawyers. *Bowen School of Law, University of Arkansas*, Little Rock, Arkansas.
- Mirivel, J. C. (2016, January 29th). The art of positive communication for teachers. *F. A. High School*, Little Rock, Arkansas.
- Mirivel, J. C. (2015, October 22nd). Skype interview: The Art of Positive Communication. *University of Northern Iowa*.
- Mirivel, J. C. (2015, October 16th). Keynote: The art of positive communication for teachers. *Central High School*, Arkansas.
- Mirivel, J. C. (2015, October 2nd). Training: The art of positive communication for leaders. *National Association of Social Worker – Leadership Program*. Arkansas.
- Mirivel, J. C. (2015, August 25th). The art of positive communication for park interpreters. *Arkansas State Parks*.
- Mirivel, J. C. (2015, August 11th). The art of positive communication for teachers. *Pulaski Academy*, Arkansas.
- Mirivel, J. C. (2015, August 5-6th). 2-day training: Public speaking is relationship. *Arkansas Public Administration Consortium*.
- Mirivel, J. C. (2015, July 28th). Training: The art of positive communication for student success. *Division of Academic Affairs and Student Success*, University of Arkansas at Little Rock.
- Mirivel, J. C. (2015, July 23rd). Keynote: the art of positive communication. *DHS County Administrators Association Conference 2015*. Little Rock, Arkansas.
- Mirivel, J. C. (2015, July 9th). Training: The art of positive communication for student affairs. *Division of Student Affairs*, University of Arkansas at Little Rock.

- Mirivel, J. C. (2015, June 27th). Workshop: Positive communication for couples. *Jess Odom Community Center, Maumelle, Arkansas.*
- Mirivel, J. C. (2015, June 19th). Group facilitation. *Central Little Rock Promise Neighborhood, Arkansas.*
- Mirivel, J. C. (2015, April 28th). Skype interview: The art of positive communication. *San Diego State University.*
- Mirivel, J. C. (March 10th 2015). Learning Fest: Practicing Positive Communication. *Arkansas Children's Hospital.*
- Mirivel, J. C. (March 2nd 2015). Keynote: Positive Communication for Best Champions. *Baptist Health.*
- Mirivel, J. C. (February 20th 2015). Keynote address: Making contact with students: Small Actions with Big Impact. *African American Male Initiative Consortium Conference.*
- Mirivel, J. C. (February 16th 2015). Positive communication for leaders. *Children International.*
- Mirivel, J. C. (2015, January 26th & 27th). Positive communication for lawyers. *William H. Bowen School of Law, University of Arkansas at Little Rock.*
- Mirivel, J. C. (2014, December 5th). Keynote: Positive communication for leaders. *Arkansas Out of School Network.*
- Mirivel, J. C. (2014, November 12th & 13th). Positive communication for the professional (2-day training). *Arkansas Public Administration Consortium.*
- Mirivel, J. C. (2014, November 4th). Taking care of yourself through positive communication. *School of Social Work, University of Arkansas at Little Rock.*
- Mirivel, J. C. (2014, October 30th). Positive communication for medical educators. *University of Arkansas for Medical Sciences.*
- Mirivel, J. C. (2014, October 22nd). Keynote: Positive Communication in Health Care: A model for practice. *Arkansas Children's Hospital.*
- Mirivel, J. C. (2014, October 15th). Making positive intercultural contact. *Dassault Falcon Jet.*



Mirivel, J. C. (2014, September 12th). Keynote: The art of positive communication in social work. *MidSOUTH*.

Mirivel, J. C. (2014, August 13th & 14th). Public speaking for the professional (2-day training). *Arkansas Public Administration Consortium*.

Mirivel, J. C. (2014, August 12th). Positive communication in education. *Academy for Teaching and Learning Excellence*.

Mirivel, J. C. (2014, March 12th & 13th). Positive communication in organizations (2-day training). *Arkansas Public Administration Consortium*.

Mirivel, J. C. (2013, August). Public speaking for professionals (2-day training). *Arkansas Public Administration Consortium*.

Mirivel, J. C. (2013, August). Positive communication in the classroom. New Faculty Teaching Institute: Academy for Teaching and Learning Excellence. *University of Arkansas at Little Rock*.

Mirivel, J. C. (2013, July). Presenting your research. McNairs Program. *University of Arkansas at Little Rock*.

Mirivel, J. C. (2013, April). Elements of great teaching: Part 2. Academy for Teaching and Learning Excellence. *University of Arkansas at Little Rock*.

Mirivel, J. C. (2013, March). Co-teaching: An Interview with Dr. Thompson and Dr. Kleine. Academy for Teaching and Learning Excellence. *University of Arkansas at Little Rock*.

Mirivel, J. C. (2012, October). Elements of great teaching: Part 1. Academy for Teaching and Learning Excellence. *University of Arkansas at Little Rock*.

Mirivel, J. C. (2012, August). Teaching is relationship. Academy for Teaching and Learning Excellence. *University of Arkansas at Little Rock*.

Mirivel, J. C. (2012, April). Ethics and Health Communication. *University of Ohio*. [Skype Talk]

Mirivel, J. C. (2011, November). Communicating well across cultures. *Dassault Falcon Jet*.

Mirivel, J. C. (2011, October). Zen in the art of communication. *University of Texas at Austin*.

- Mirivel, J. C. (2011, October). Gestures in cosmetic surgery interactions. *University of Texas at Austin*.
- Mirivel, J. C. (2011, August). Teaching is relationship. Academy for Teaching and Learning Excellence. *University of Arkansas at Little Rock*.
- Mirivel, J. C. (2011, July). Presenting your research effectively. McNair Program. *University of Arkansas at Little Rock*.
- Mirivel, J. C. (2011, March). Handling classroom disruptions. Academy for Teaching and Learning Excellence. *University of Arkansas at Little Rock*.
- Mirivel, J. C. (2011, February). De-escalating conflict. *Our House: A place for the working homeless*.
- Mirivel, J. C. (2011, February). Communication for spouses. *KARK News at Noon*. (Television)
- Mirivel, J. C. (2011, January). Communication Excellence Series. *Dassault Falcon Jet*.
- Mirivel, J. C. (2010). Group facilitation for VPs. *Dassault Falcon Jet*.
- Mirivel, J. C. (2010). Communication excellence series. *Dassault Falcon Jet*.
- Mirivel, J. C. (2010). Group facilitation. *Dassault Falcon Jet*.
- Mirivel, J. C. (2010). Teaching is relationship. Academy for Teaching and Learning Excellence. *University of Arkansas at Little Rock*.
- Mirivel, J. C. (2010). Group facilitation for VPs. *Dassault Falcon Jet*.
- Mirivel, J. C. (2010). Communication excellence series (2 seminars). *Dassault Falcon Jet*.
- Mirivel, J. C. (2010). Group facilitation. *Dassault Falcon Jet*.
- Mirivel, J. C. (2010). Teaching is relationship. Academy for Teaching and Learning Excellence. *University of Arkansas at Little Rock*.
- Mirivel, J. C. (2010). Presenting your research effectively. McNairs Program. *University of Arkansas at Little Rock*.
- Mirivel, J. C. (2010). 4 ways to better communicate in the workplace. *Arkansas Small Business and Development Center*. University of Arkansas at Little Rock.

- Mirivel, J. C. (2010). How to communicate well. *College of Public Health – University of Arkansas Medical Sciences - Program Coordinators' Meeting*.
- Mirivel, J. C. (2010). Grand rounds: How to communicate well in health care. *Children's Health Hospital*.
- Mirivel, J. C. (February – June 2010). Communication excellence series for 40+ directors (9 seminars). *Dassault-Falcon Jet*.
- Mirivel, J. C. (2010). Keeping your presentations lively. *University of Arkansas Medical Sciences (Family Medicine Faculty)*.
- Mirivel, J. C. (2010). Keynote address: Leading is relationship. *Baptist Health's Quarterly System Update*.
- Mirivel, J. C. (2009). We are more similar than different. *Arkansas Council for International Visitors*. (5-day seminar on Culture and Leadership for 15 Pakistani students).
- Mirivel, J. C. (2009). Communicating well in health care. *Community Health Centers of Arkansas*.
- Mirivel, J. C. (2009). Presenting your research. *McNairs program*.
- Mirivel, J. C. (2009). Communicating to enrich others. *Faculty Research Symposium, University of Arkansas, Little Rock*.

## **LANGUAGES**

Bilingual—French and English